



March 18, 2020

Dear Parents,

Thank you for your support and understanding this week as the Coronavirus guidance and recommendations continue to unfold. The pace at which changes are happening has surprised us all and it seems things will continue to change daily for the next couple of weeks. I am sure many of you are wondering what precautions we are taking and what direction we will follow at Kids R Kids in the coming days and weeks. This letter is an effort to communicate the precautions we are taking, our current thoughts on closures and tuition, and ask for your continued assistance as we navigate the next weeks together.

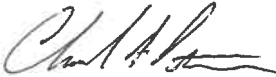
My first thoughts will always be for the health and safety of the children so let us begin here. All of the findings to date have shown children have an extremely low impact from the virus and the major concern is the spread of the illness to those suffering another major illness and the elderly. The best way we can keep any illness from spreading at our facility is to prevent those who are ill from coming into the building and to continue to follow and reinforce our sanitizing and hand washing procedures. Our children wash their hands upon entering the classroom, before and after eating, after using the rest room, after using a sensory table, after finishing outside play, and as needed throughout the day. We are making sure these procedures are being followed and starting today we will be stamping each child's hand as they are entering the building. The stamp should be washed off by the end of the day giving the parents, teachers, and staff visible evidence that the hand washing procedures are being followed. In addition, we will be limiting as much as possible unnecessary entry into the building and checking each child's temperature at the front door to make sure no one having a fever is entering the building. We ask for your patience as drop off or pick up may take a little longer if we have several parents arriving at the same time. We will do our best to make this procedure as quick and efficient as we can, but it may require a little trial and error until we figure out how best to execute this.

The next concern centers around our ability to stay open and how tuition will be handled moving forward. Our intention is to stay open as long as the government authorities will allow us to do so. For our school age children, we are all still trying to figure out what distance learning means. How long do they have to be on a computer? Is the schedule of the virtual lesson plans flexible? There is a possibility we could have computer stations available for children to complete course work and have adult supervision for the children if scheduling is flexible enough to accommodate this. We will do everything possible to assist those parents needing care, however we need some further guidance from authorities to determine what is possible. I also want to do everything I can to continue to pay our

teachers and staff until the situation returns to normal. The only way we will be able to do this is if we continue to charge and collect tuition. Therefore, I am asking our parents to continue to pay tuition over the coming weeks until we know if any assistance will be available to our center and teachers. All money collected will go towards paying teachers and making sure we have staff available to resume normal operations after the pandemic has ended. Once details of any assistance become clear I will communicate the assistance that is available and let you know how this impacts our school and what adjustments we will make to the tuition policy. We understand we are not the only ones being impacted by the Coronavirus and will do our best to work with those families who are suffering loss of income during this difficult time. Please call me directly to discuss if you fall into this category.

Finally, I want to thank all of you for your support and understanding. I know no one wants to pay for a service that they may not be currently using. I am hopeful that everyone who is able will see value in the service we provide and continue to pay in the short term. We are all hopeful things will return to normal operation as soon as possible. Thank you again for allowing us to care for your children and continued support during this difficult and uncertain time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chuck Peterson', with a stylized flourish at the end.

Chuck Peterson