

FAMILY ENGAGEMENT PLAN

Our Mission at Kids 'R' Kids of New Territory is to deliver the unexpected customer experience as well as always do what is best for our families and our team. Family Engagement and Parent Involvement is of utmost importance to us in order to receive feedback about our facility and programs.

We ensure Family Engagement within our facility by:

- Communication between teachers and families at time of drop off and time of pick up.
- Parents communication is sent out daily through Kid Reports. This is a communication tool used to notify parents of their Childs nap times, feedings, and daily activities.
- Parent's attend parent-teacher conferences in which they are presented with their child's quarterly assessment and can speak to the teacher and Curriculum Specialist or Director about their child's care and education.
- Staff members are encouraged to inquire about their student's lives at home in order to offer them the best care possible that is most comparable to home.
- Families have access to our open-door policy with our management team, specifically our owners and directors in which they are free to speak with these individuals about concerns, comments, or suggestions for our program and/or facility.
- Families have access to our open-door policy with our teachers in which they are free to speak with the teachers about their child's daily activities, behaviors, and concerns.
- Families are invited to join our annual events such as Grandparent's Day, Muffins with Mom, Donuts with Dad, Open House, Meet the Teacher, Trunk-R-Treat, Veterans Day program,
- Christmas program, Curriculum Night, Pre-K graduation, as well as monthly Pre-Kindergarten field trips.
- Parents/guardians are encouraged to volunteer for these events that allow volunteers, such as Trunk-R-Treat and field trips. This encourages parent involvement as well as family to family support.
- Families are encouraged to join in on curriculum activities upon drop off, pick up, or visits.
- Staff provides Family Resources in the form of articles, studies, and excerpts that are readily available on each classroom's Family Information Board.
- Staff is continually trained on skills to support families and students' progress through our program.
- Management conducts parent surveys in which parents and guardians can offer their feedback/concerns/suggestions.
- Parents are privy to our upcoming events through our Facebook page, Welcome board in our lobby, Monthly Newsletters and Monthly Calendars.
- Parents are offered a full copy of our Emergency Preparedness plan in the event of an emergency or disaster.